## How to send Mass Email to All Registered Members

## Step 1: Search for Event

Before sending mass emails for a single event, you will need to find the “Event ID” using the event search feature.

1. Go to [nsdjax.org](http://nsdjax.org/) and click **Registration** in top menu to get to CircleBridge (CB).
2. Login with your standard CB username and password.
3. In the top menu, choose **Admin** and select **Event Search** to open the **Search for Events** screen.

4. On the **Search for Events** screen, ensure that the **Event Name** drop-down says **Like** and type part of the name of the local dues event into the **Event Name** field (e.g. “Longhouse Dues”) and change the **Event Start Date** to be a few months before the program year starts (e.g. April 1st of the program year). Then click the **Grid** button to perform the search.


5. Look through the list and find your event. Take note of the “Event ID” in the grid. You will use the “Event ID” in the next steps.



 **NOTE:** If the dues event does not appear, try going back and changing the **Event Start Date** field to an earlier date to make sure the dues event is included in the list.

## Sending Mass Emails

1. Once again, in the top menu, choose **Admin** and select **Mass Email** to open the **Mass Email** screen.

2. On the **Mass Email** screen, type the “Event ID” you previously discovered into the **Event ID** field.
3. Go to the bottom of the page, and click the **Search** button.

4. The next screen pre-populates event information into the subject and message/body for the dues event. It also shows the number of recipients (i.e. all members matching the selections on the previous that have email addresses on their profile.
5. Type a **Subject**, add necessary attachments using the **Attach File** button, and type your email message (i.e. body).
6. When you are finished typing your email, click the **Send** button.

7. The email will go into a send queue and CircleBridge sends them out in bulk so it may take minutes to hours before all of the emails are sent.
8. If the email is not received after two hours, please contact the Timucuan Webspinner (webspinner@nsdjax.org) for assistance.